



March 24, 2020

To our valued partners,

Due to the spread of the coronavirus, local officials in Dallas County have instituted a Shelter in Place order as a preventative measure which will require Garrett to close our production facility effective midnight, March 23. The order states that it will be in effect for a period of two weeks.

While this limits some important activities at Garrett, including manufacturing operations, I am pleased to announce that our diligent preparations over the past few weeks were designed to mitigate the impact of a shutdown period. The Garrett team's efforts have positioned us to continue to support our customers and key internal processes and initiatives during the shutdown period from remote locations. Some of these capabilities are:

- Shipping of finished goods from our European warehouse
- Limited shipping of finished goods from our Garland warehouse
- All aspects of Customer Service
- Phone-based Technical Support
- Product Development activities
- Sales and Marketing
- Finance and Accounting

In short, we will spend the shutdown period continuing to support our customers, planning for the launch of an exciting new product, and doing design and development work to build for the future.

Our thoughts and prayers are with you, our valued customers and partners, and we welcome your calls and inquiries in the midst of a challenging environment.

Thank you for being part of our world. We're here for you—today and in the future.

Steve Novakovich
CEO
Garrett Metal Detectors